

GREG SWEARINGEN

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Software Development Manager

PROFESSIONAL PROFILE

- Results-driven development manager/business analyst with a proven track record in delivering high quality, high customer satisfaction, software systems.
- Creative thinker and analytical problem-solver with demonstrated ability to manage multiple projects from inception/planning through completion.
- Exceptional interpersonal communicator who effectively interacts with clients and all levels of management.

TECHNICAL SKILLS SUMMARY

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|--------------------|------------------------|------------------|
| • ASP | • Microsoft Excel | • Microsoft Word |
| • CSS | • Microsoft PowerPoint | • Paint Shop Pro |
| • HTML | • Microsoft Project | • RoboHelp |
| • JavaScript | • Microsoft SharePoint | • SEO |
| • Microsoft Access | • Microsoft Visio | • Wireframing |

AREAS OF EXPERTISE

- | | | |
|--|---|--------------------------------------|
| • Agile development | • Scope/requirements definition | • Quality-assurance strategy/process |
| • Full lifecycle development | • Analysis of business problems/needs | • Coaching/mentoring |
| • Development communications | • Cross-functional team building and leadership | • Warehousing |
| • Achievable development plans and schedules | • Internal and external client/customer service and support | • Inventory management |
| • Development tracking/reporting | | • Order processing |
| | | • Real estate |
| | | • Search engine optimization |

PROFESSIONAL EXPERIENCE

Consultant, Quick Solutions, Inc., Westerville, OH, Feb. 2011 to present

Project Assignments

- **ChaseTek:** Gather & document Product Owner user stories. Design mobile system for both phones & tablets running iOS or Android platforms.
- **Franklin County Auditor:** Member of Program Management team for systems replacement & upgrade. Perform gap analysis between current and future state systems. Assist in timeline development, risk assessment, and project task planning & execution.
- **Ohio Department of Developmental Disabilities:** Perform QA and train on custom SharePoint 2010 publishing features for Internet, intranet, and extranet use.
- **Ohio State Board of Cosmetology:** Design, perform QA, and write a user guide for custom testing/reporting system using both PC and tablet interfaces.
- **PRO-TEC Coatings Company:** Design and test SharePoint 2010 workflows to manage trainings, meetings, and events
- **The Inspection Group:** Plan, track, test, and report on development of the INSPECTUS mobile application.
- **Worthington Industries:** Assist in SharePoint 2010 deployment planning for intranet publishing and team sites.

Senior Software Engineer, MacAulay-Brown, Inc., Dayton, OH, Jan. 2001 to Oct. 2010

Manage development of new software systems

Design and build systems from inception & planning to production to enterprise expansion. Direct multiple project teams and communicate progress to all levels of management. Sell product vision to project sponsors, key business partners, and associates. Train junior business analysts.

- **Stock management tool**
Over 1,500 active projects, excess of 1.5 million items, cost savings of \$1.25 million per year.
- **Emergency procurement collaboration tool**
Used globally by the Armed Services for their critical items used on over 60,000 vehicles from 5 different vendors.

- **Stock forecasting tool**

Over 120 production line systems and 750,000 parts used to manage procurement work and prevent stock outage.

Technical Lead duties

Report to senior management on changes and issues related to the DIBBS automated contract and procurement system, <https://www.dibbs.bsm.dla.mil/>, with approximately 10,000 vendor users worldwide and \$20 million in transaction volume a month.

Perform Requirements Analysis

Lead JAD sessions and document detailed functional and system requirements for new and existing systems. Develop use cases, process flows, and create interface designs using ASP, HTML, JavaScript, and Visio.

Perform Quality Assurance

Approve production releases, write test cases, monitor and evaluate both progress and quality. Manage issue resolution process and communicating and escalating where necessary risks, issues, and open tasks.

Search Engine Rater, Lionbridge, telework part-time, Mar. 2009 to Apr. 2010

Enhanced the search engine optimization (SEO) skills I have been implementing over the past decade. First hand knowledge of Google page design priorities.

Performed thousands of search result ratings for Google

- Search string result rating
- Search result display rating
- Book, image, and video result rating
- Google, Yahoo, and Bing result comparison rating
- Shopping result rating

Ecommerce Integrator, SubmitOrder.com, Dublin, OH, Oct. 1999 to Jan. 2001

Coordinate and advise on Ecommerce and catalog order processing.

Report to clients on weekly basis the current status of projects. Perform initial planning and integration of data between the Limited Too website and the distribution center processing system. Manage and develop change specifications.

Direct and consult on quality assurance for warehouse distribution center software

Physical process procedures and workflow, for processing Internet and catalog orders for Indulge, Limited Too, Wilsons Leather and Zany Brainy, with a volume in December averaging 5,000 orders per day and 5 items per order for a total of 25,000 shipped units per day.

Business Systems Analyst, Strategic Insurance Software, Inc., Gahanna, OH, Nov. 1996 to Oct. 1999

- Coordinate and develop online help and user guide using RoboHelp for company's flagship product, reducing the number of calls to the help center.
- Deliver instructional presentations for national conference.
- Manage and develop over 250 online forms for use within insurance agency management software.
- Responsible to coordinate the setup & deployment of Norton Antivirus throughout the network and assist with disaster recovery planning.
- Assist customers to troubleshoot software installation and communication applications on their network.

AWARDS & RECOGNITION

- 2 Outstanding Contributor awards from Quick Solutions, Inc. (Oct. 2011 & Jan. 2012)
- Commander's Coin of Appreciation from Brigadier General, Defense Logistics Agency
- Certificate of Excellence from South-Western City Schools

EDUCATION:

B.S., Mathematics Education, The Ohio State University, 1986